



CISQ is a member of



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CERTIFICATE No. ITSMS-93/19

**IT IS HEREBY CERTIFIED THAT THE INFORMATION TECHNOLOGY SERVICE
MANAGEMENT SYSTEM OPERATED BY**

PROGE-SOFTWARE SRL

VIA MENTORE MAGGINI, 50 00143 ROMA (RM) ITALIA

IN THE FOLLOWING OPERATIONAL UNITS

VIA MENTORE MAGGINI, 50 00143 Roma (RM) ITALIA

IS IN COMPLIANCE WITH THE STANDARD

ISO/IEC 20000-1:2018

FOR THE FOLLOWING FIELD(S) OF ACTIVITIES

EROGAZIONE MANAGED SERVICES: SERVICE DESK, MAINTENANCE, TECHNICAL SUPPORT, APPLICATION E
INFRASTRUCTURE MANAGEMENT ANCHE IN AMBIENTE DI CLOUD COMPUTING, INCLUSO IL SERVIZIO DI FLEET
MANAGEMENT PER AZIENDE E PA.

IAF:33
IAF:35

**DELIVERY OF MANAGED SERVICES: SERVICE DESK, MAINTENANCE, TECHNICAL SUPPORT, APPLICATION AND
INFRASTRUCTURE MANAGEMENT ALSO IN CLOUD COMPUTING ENVIRONMENT, INCLUDING THE FLEET
MANAGEMENT SERVICE FOR COMPANIES AND PUBLIC ADMINISTRATION.**

The validity of this certificate is dependent on an annual audit and on a complete review, every three years, of the management system.

The use and validity of this certificate are subject to compliance with the RINA Rules for the certification of Information Technology Service Management Systems.

First Issue	<u>03.09.2019</u>	Renewal decision date	<u>04.06.2025</u>
Expiry Date	<u>02.09.2028</u>	Revision date	<u>04.06.2025</u>

Amilcare Rini

Head of Lazio, Sardegna & Campania
Certification


RINA Services S.p.A.
Via Corsica 12 - 16128 Genova Italy



ITX N° 002 L

Membro degli Accordi di Mutuo
Riconoscimento EA, IAF e ILAC
Signatory of EA, IAF and ILAC
Mutual Recognition Agreements



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CISQ è la Federazione Italiana di Organismi di
Certificazione dei sistemi di gestione aziendale
CISQ is the Italian Federation of
management system Certification Bodies.

Form CISQ-2022