RINA

CERTIFICATE No.   ITSMS-93/19

IT IS HEREBY CERTIFIED THAT THE INFORMATION TECHNOLOGY SERVICE MANAGEMENT SYSTEM OPERATED BY

PROGE-SOFTWARE SRL

VIA MENTORE MAGGINI, 50 00143 ROMA (RM) ITALIA

IN THE FOLLOWING OPERATIONAL UNITS

VIA MENTORE MAGGINI, 50 00143 Roma (RM) ITALIA

IS IN COMPLIANCE WITH THE STANDARD

ISO/IEC 20000-1:2018

FOR THE FOLLOWING FIELD(S) OF ACTIVITIES

IAF:33
IAF:35

EROGAZIONE MANAGED SERVICES: SERVICE DESK, MAINTENANCE, TECHNICAL SUPPORT, APPLICATION E INFRASTRUCTURE MANAGEMENT ANCHE IN AMBIENTE DI CLOUD COMPUTING.

PROVISION OF MANAGED SERVICES: SERVICE DESK, MAINTENANCE, TECHNICAL SUPPORT, APPLICATION AND INFRASTRUCTURE MANAGEMENT ALSO IN A CLOUD COMPUTING ENVIRONMENT.

The validity of this certificate is dependent on an annual audit and on a complete review, every three years, of the management system.

The use and validity of this certificate are subject to compliance with the RINA Rules for the certification of Information Technology Service Management Systems.

First Issue	03.09.2019	*Renewal decision date*	21.07.2022
Expiry Date	02.09.2025	*Revision date*	21.07.2022

Amilcare Rini
Rome Management System
Certification, Head

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